

Neighbourhood Character Survey

Conducted by the Corporate Research Team, Borough of Poole, on behalf of Planning and Regeneration



1. Purpose of the Report

This report presents the feedback from the Neighbourhood Character Survey Consultation. The consultation ran from 5 June to 4 July 2014.

2. Key Findings

- 114 out of 186 people responded to the consultation. Response rate was 61%.
- 41% of respondents were very satisfied with their neighbourhood as a place to live
- 57% of residents felt that their neighbourhood had gotten worse over the past three years
- Noisy neighbours was the biggest issue for respondents
- Where the respondents mentioned “party houses” affected how the respondent felt about their neighbourhood

3. Survey Respondents

The Neighbourhood Character Survey took place from 5 June to 4 July 2014. Respondents had 4 weeks to complete the survey, with a reminder sent two weeks after the initial mailing, on 19 June, to boost response.

4. Survey responses

4.1 Respondent type

A total of 114 responses were received to the consultation through the paper forms out of 186¹. This gave a response rate of 61%. This is a high response rate for surveys in Poole.

The highest number of responses was from the Burton Road neighbourhood area. Elgin Road neighbourhood area had the highest response rate. The number of responses by the neighbourhood catchment area and their response rate is as follows:

Table 1: Responses by neighbourhood catchment area

<u>Neighbourhood Catchment area</u>	<u>Frequency</u>	<u>Response rate</u>
Canford Cliffs	17	65%
Elgin Road	23	74%
Elmstead Road	18	53%
Brownsea View	14	64%
Haven Road	10	37%
Burton Road	32	70%
Overall	114	

¹ In addition, 2 oral responses were submitted to Corporate Research because they were unable to complete their paper forms due to illness.

4.2 Mentioning of “party houses”

The analysis looks at whether the respondent makes any reference to “party houses” in their comments. Respondents that mentioned “party houses” tended to be located in close proximity to the property.

Very few residents in the Haven Road neighbourhood area mentioned “party houses” which might be due to that property being recently sold. This area also had the lowest response rate which may have given an indication that this is no longer a problem here.

The Burton Road neighbourhood area included respondents that lived in different blocks of flats. The flats to the north east and north west of the property included several residents that mentioned “party houses” but flats to the east and south east had only one respondent that mentioned “party houses”.

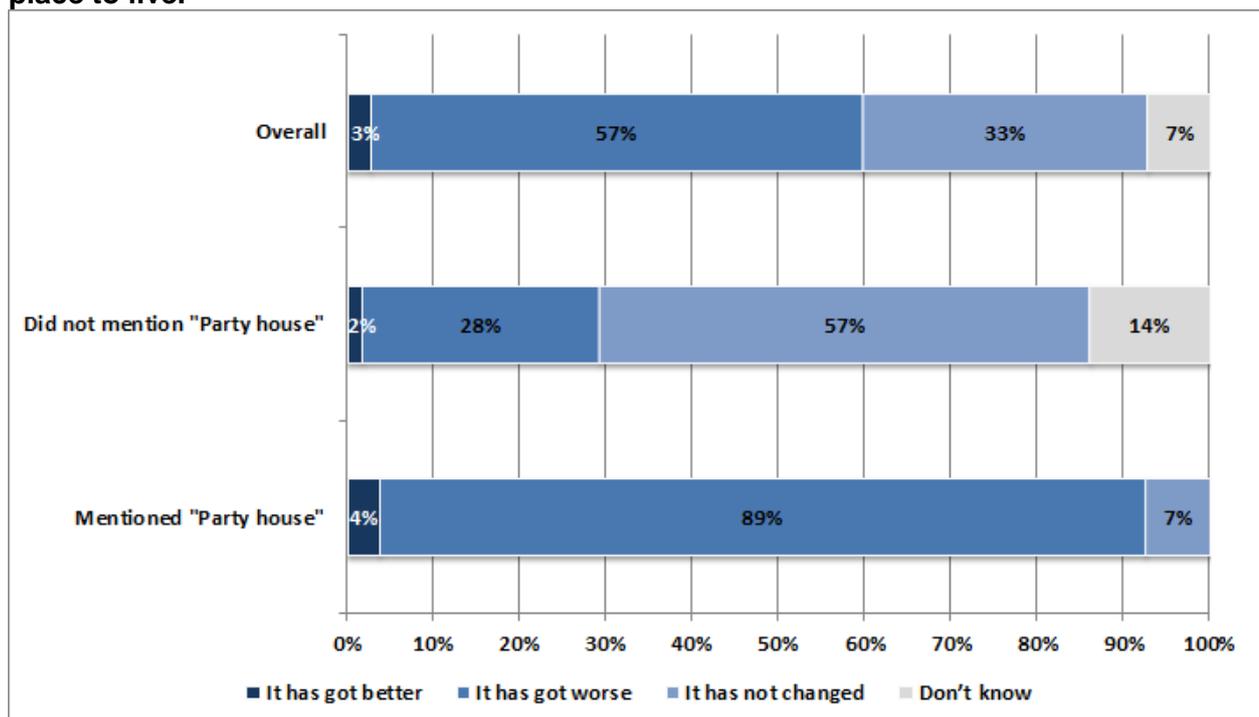
4.3 Satisfaction with the neighbourhood

The majority of all respondents were either very satisfied (41%, or 46 people) or fairly satisfied (40%, or 44 people) with their neighbourhood as a place to live. Only a small number of people answered that they were ‘fairly dissatisfied’ or ‘very dissatisfied’ (11% or 12 people)

Responses to the level of satisfaction with the neighbourhood by each “party house” catchment area reported that only small numbers (<3 people) of residents were dissatisfied with their neighbourhood in each area.

Analysing the responses by whether “party houses” were mentioned or not in the Neighbourhood Character Survey highlighted that those residents that mentioned “party houses” by name or by description were less likely to be ‘very satisfied’ with their neighbourhood as a place to live.

Figure 1: How satisfied or dissatisfied respondents were with their neighbourhood as a place to live.



4.4 What respondents liked about living in their neighbourhood.

The main reasons for respondents liking their neighbourhood were *'location'*, *'quietness'*, *'closeness to facilities'* and it having *'nice neighbours or being a nice neighbourhood'*.

"Good location, Quiet street, close to beaches, local shops, bus stop nearby".

"It is a quiet and friendly neighbourhood".

"This is a really nice place to live, we love it. Road is quiet, peaceful, no crime, good neighbours, clean and tidy - people look after their houses and take pride in the area - easy access to the coast and Poole Town Centre".

"We did like the peace and quiet friendly neighbours and a sense of community".

Table 2 shows the coded responses. 105 respondents commented on what they liked about their neighbourhood. The full anonymised comments are in Appendix A.

Table 2: What respondents most liked about their neighbourhood

Code	Number
Location	58
Quiet	55
Facilities	28
Neighbourhood	23
Clean	4
Low Crime	3
Traffic	3
Safety	3
Property	2
Views	2
High Standards	1
Privacy	1

4.5 What attracted respondents to purchase their property.

Respondents were asked the reasons that attracted them to purchasing their property. Similar characteristics such as *'location'*, *'quietness'* and the *'neighbourhood'* appear again as the main reasons for purchasing their property. Additionally the *'characteristic of the property'* itself was another main reason for its attractiveness.

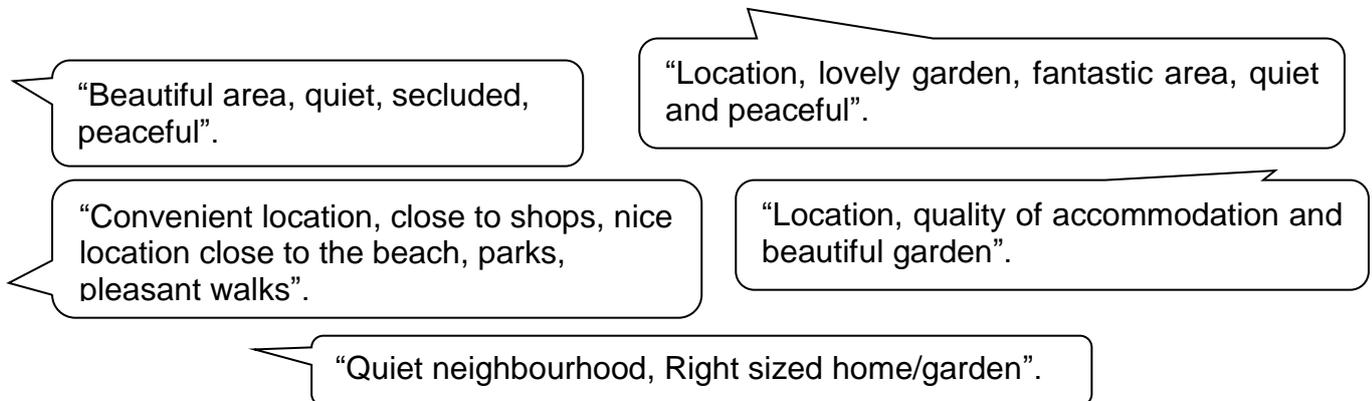


Table 3 shows the coded responses. 110 respondents commented on what attracted them to purchase their property. The full anonymised comments are in Appendix A

Table 3: What attracted respondents most to their property

Code	Number
Location	51
Quiet	29
Property	25
Neighbourhood	16
Facilities	11
Views	5
Garden	4
Character	3
Price	3
Safety	3
Situation	3
Family	2
Inheritance	2
Traffic	2
Clean	1
Disability	1
Mortgage	1
Motorists	1
Privacy	1
Suitable	1

4.6 What respondents liked about living in their neighbourhood.

The main reasons for residents not liking their neighbourhood were the presence of “party houses” in the neighbourhood, ‘on-street parking’ and ‘noise disturbance’. The full anonymised comments are in Appendix A

“Stag and hen night parties every weekend 5-6 cars arrive full of noisy young people”.

“The recent seemingly growing trend for some of our neighbours to let out their properties on a regular basis to large groups of men and women for the main purpose of their parties”.

“Increasing numbers of large commercial vehicles parking in the road overnight (and at weekends). Road becoming a rat run with the majority of cars well over speed limit. Recently increasing noise levels from some properties which seem to be non residential”.

“Noise generated as a party house, street parking either side of driveway makes driving out difficult at best, dangerous at worst”.

Table 4 shows the coded responses. 90 respondents commented on what they didn’t like about their neighbourhood. The full anonymised comments are in Appendix A

Table 4: What respondents didn’t like about their neighbourhood

Code	Number
Party House	40
Parking	17
Noise	12
Traffic	11
Property Developments	9
Motorists	8
Maintenance	7
Lowering of Standards	5
Council	3
No Problem	3
Animals	2
Bonfires	2
Bus Service	2
Cyclists	2
Facilities	2
Litter	2
Property	2
Anti-social Behaviour	1
Mail problems	1
Management	1
Post	1
Public Transport	1

4.7 The neighbourhood changing for the better or the worst

All respondents felt that their neighbourhood had got worse (57% or 64 people) over the past three years.

Comparing the responses by whether “party houses” were mentioned or not highlighted that residents were much more likely to feel that their neighbourhood had got worse (89% or 48 people) if they mentioned “party houses”.

Respondents who did not mention “party houses” were more likely to feel that the neighbourhood had not changed over the past three years (57% or 33 people).

Figure 2: Do you think over the past three years your neighbourhood has got better or worse to live in?

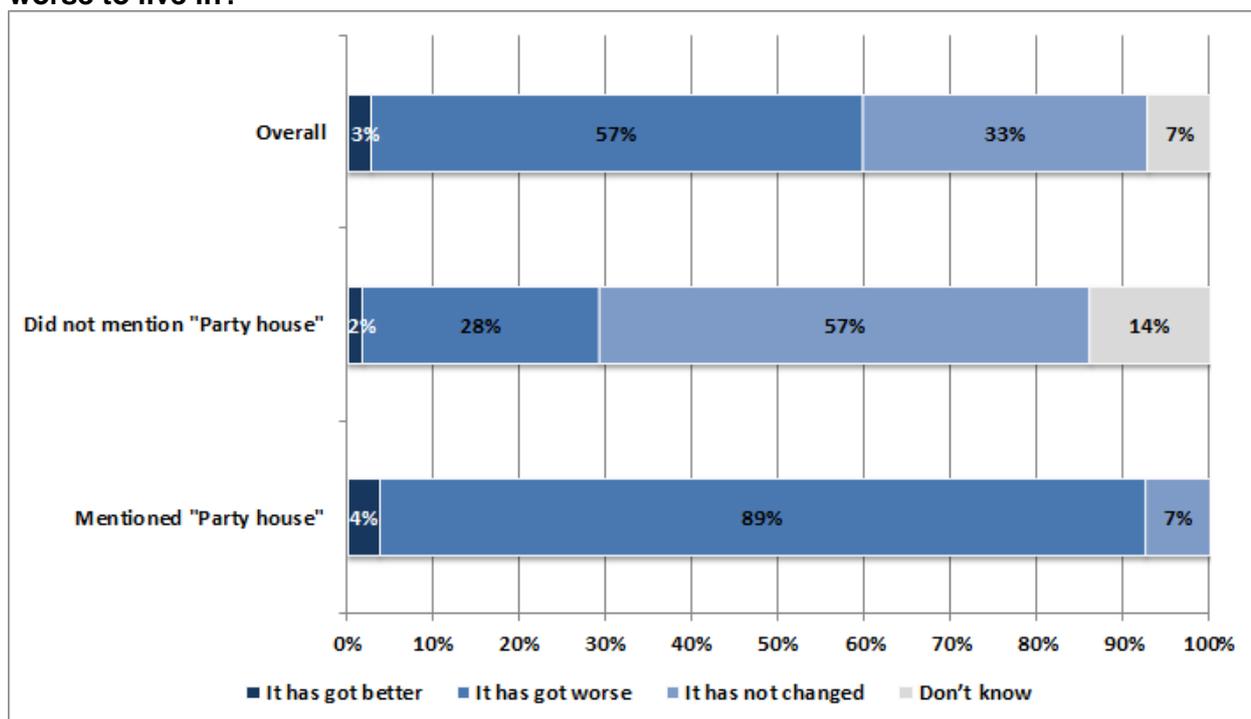


Table 5 shows respondents in the Burton Road neighbourhood area were most likely to feel that their neighbourhood had got worst.

Table 5: Responses to neighbourhood change by neighbourhood area

Neighbourhood Area	It has got better	It has got worse	It has not changed	Don't know	Total
Canford Cliffs	2	11	4	0	17
Elgin Road	0	10	11	2	23
Elmstead Road	0	9	4	4	17
Browsea View	1	10	3	0	14
Haven Road	0	5	4	1	10
Burton Road	0	19	11	1	31
Overall	3	64	37	8	112

4.8 What has changed in the neighbourhood

The main reasons identified by respondents for what had changed in the neighbourhood were “party houses”, ‘parking problems’, ‘noise disturbances’ and ‘housing/property developments’. The full anonymised comments are in Appendix A

“The party (rave) houses are a blot and are totally undesirable. They create noise and unsociable behaviour”.

“Rental of local property as a weekend party house creates noise and bad language late at night at weekends”.

“Party houses. They are noisy, messy, increased litter, more cars (sometimes 20 cars), just not acceptable in residential areas like this”.

“Burton Road has become a rat run, parking making it difficult to get in and out”.

Table 6 shows the coded responses. 76 respondents commented on what had changed in their neighbourhood. The full anonymised comments are in Appendix A

Table 6: What respondents felt had changed in their neighbourhood

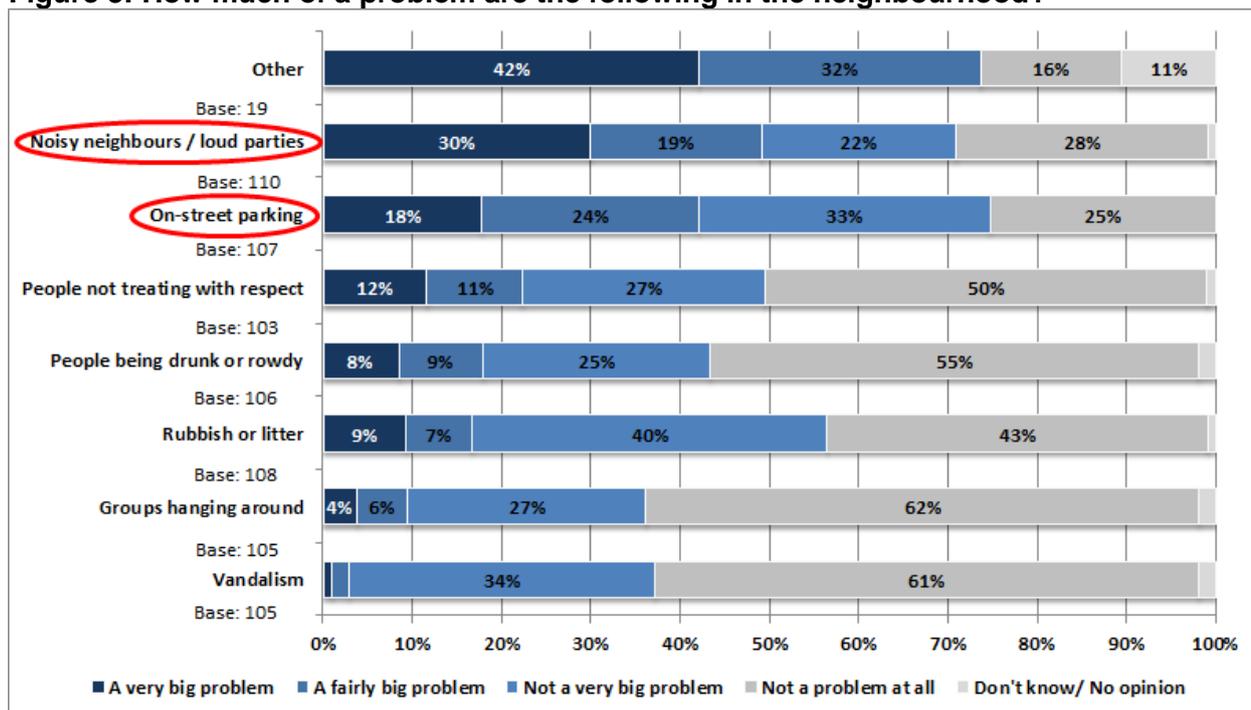
Code	Number
Party House	34
Parking	20
Noise	19
Housing/Property Developments	17
Traffic	9
Litter	5
Maintenance	4
Property	4
Council	3
Just Moved Here	3
Anti- Social behaviour	2
Bad Neighbours	1
Bus Service	1
Character	1
Facilities	1
Lowering of Standards	1
Motorists	1
Neighbourhood	1
No longer quiet	1
Overcrowding	1
Population	1

4.9 The extent of problems within the neighbourhood

Figure 3 shows the responses to the extent of problems with the below issues were in the resident's neighbourhood. The biggest problem was 'noisy neighbours or loud parties' where 30% (33 people) felt this was a 'very big problem' and 19% felt this was a 'fairly big problem' (21 people). 'On-street parking' was identified as being the second largest problem with 18% (19 people) saying this was a 'very big problem' and 24% (26 people) saying it was a 'fairly big problem'.

'Other' responses included 'speeding traffic' and 'bonfires by neighbours'.

Figure 3: How much of a problem are the following in the neighbourhood?



4.5.1 Noisy neighbours or loud parties

Overall it was close to 50-50 split whether respondents felt there was a problem with noisy neighbours. Table 7 shows the responses neighbourhood response area. Canford Cliffs, Brownsea View and Burton Road neighbourhood areas had the most respondents that felt there was a problem in the neighbourhood with this issue. Haven Road residents were more likely to answer there was not a problem with noisy neighbourhood but the "party house" in this catchment area has been sold and this has most likely influenced the results. This neighbourhood area also had the lowest response rate.

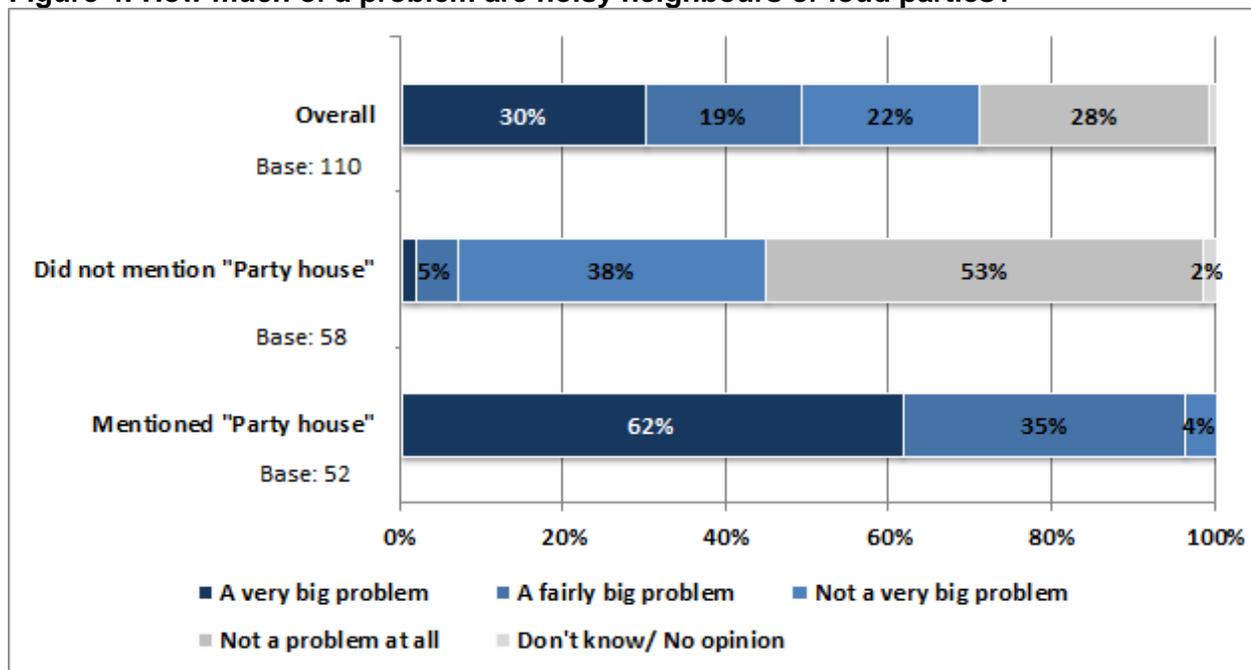
Table 7: Noisy neighbours or loud parties responses by neighbourhood area

Neighbourhood area	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know/ No opinion	Total
Canford Cliffs	6	5	3	1	0	15
Elgin Road	5	3	9	6	0	23
Elmstead Road	5	2	4	6	1	18
Brownsea View	8	2	2	2	0	14
Haven Road	0	2	1	7	0	10
Burton Road	9	7	5	9	0	30
Overall	33	21	24	31	1	110

Figure 4 shows how much of a problem noisy neighbours or loud parties were for respondents who mentioned “party houses” or not in their response to the Neighbourhood Character Survey.

Respondents that mentioned “party houses” were more likely to answer that noisy neighbours were ‘a very big problem’ (62% or 32 people) and ‘a fairly big problem’ (35%, or 18 people) than respondents that did not mention “party houses”.

Figure 4: How much of a problem are noisy neighbours or loud parties?



Respondents who answered that there was a problem with noisy neighbours were most likely to say that it occurred ‘at least once a week’ (38 people). These respondents were also more likely to answer that the problem with noisy neighbours happened at ‘weekends’ (50 people) and during the ‘summer’ (44 people) although people said that there was a problem all year long.

Table 8: Frequency of occurrence for respondents that answered it was ‘big’ or ‘fairly big problem’

Neighbourhood area	At least once a week	About once a month	Less than once a month	Total
Canford Cliffs	6	2	1	13
Elgin Road	7	1	0	6
Elmstead Road	5	2	0	7
Brownsea View	10	0	0	10
Haven Road	0	1	0	1
Burton Road	10	3	1	15
Overall	38	9	2	52

4.5.2 On-street Parking

Table 9 shows the responses to on-street parking by neighbourhood response area. Burton Road catchment area had the most respondents that felt there was a problem in the neighbourhood with this issue. Respondents in the Elgin Road neighbourhood area were least likely to have a problem with on-street parking.

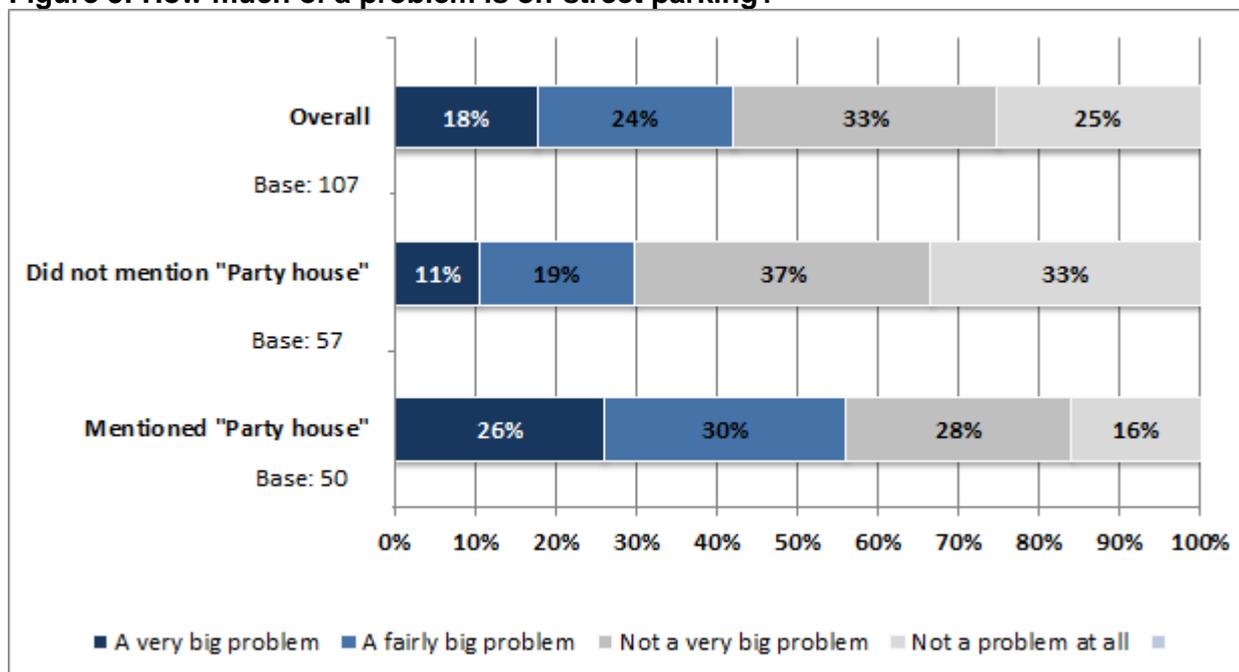
Table 9: On-street parking responses by neighbourhood area

Neighbourhood Area	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Total
Canford Cliffs	2	5	5	2	14
Elgin Road	0	2	11	8	21
Elmstead Road	4	3	5	6	18
Brownsea View	2	6	4	2	14
Haven Road	0	2	5	3	10
Burton Road	11	8	5	6	30
Overall	19	26	35	27	107

Figure 5 shows how much of a problem on-street parking were for respondents who mentioned “party houses” or not in their response to the Neighbourhood Character Survey.

Respondents that mentioned “party houses” were more likely to answer that ‘*on-street parking*’ was ‘a very big problem’ (26% or 13 people) and ‘a fairly big problem’ (30%, or 15 people) than respondents that did not mention “party houses”.

Figure 5: How much of a problem is on-street parking?

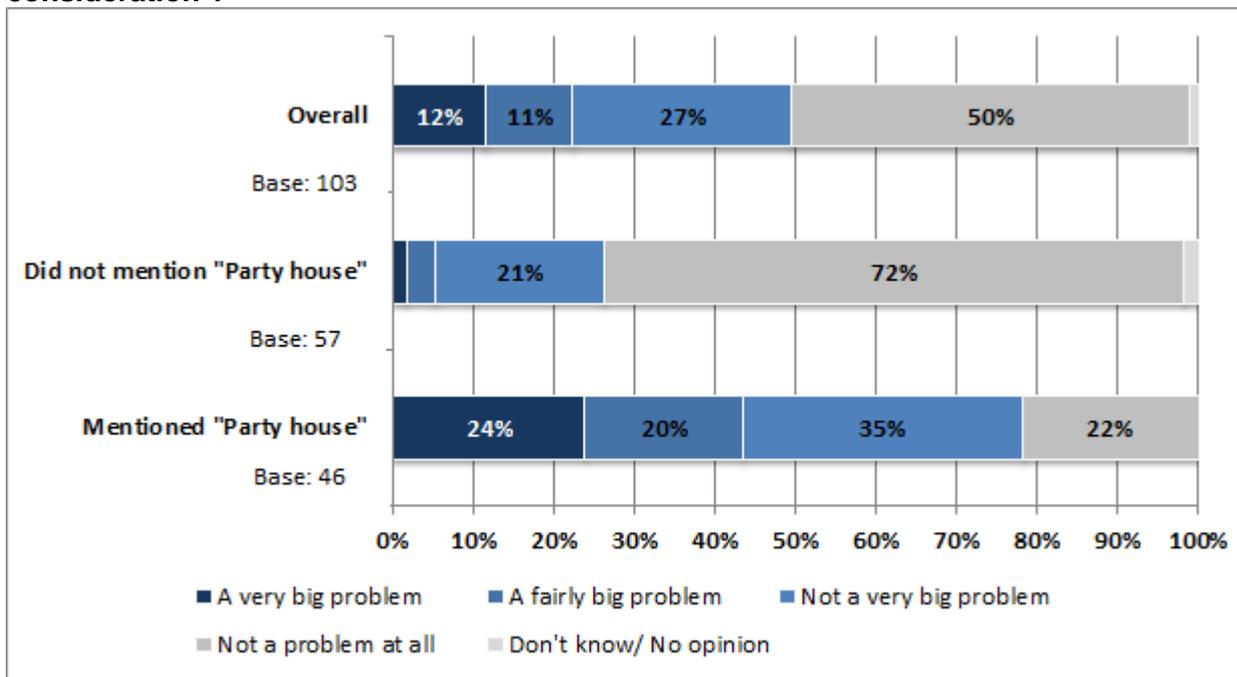


4.5.3 People not treating each other with respect and consideration

Of 103 people, 23 respondents said that there was a problem with ‘people not treating each other with respect and consideration’. This had the third highest numbers of respondents who said there was a problem with people not treating each other with respect in their neighbourhood.

Figure 6 shows that nearly all (20 out of 23 people) of the respondents that said there was a problem with people not treating each other with respect had mentioned “party houses” in their answers to the survey. Respondents who didn’t mention “party houses” were more likely to say that there was ‘not a problem at all’ (72%, or 41 people).

Figure 6: How much of a problem is ‘people not treating each other with respect and consideration’?



4.5.4 Other problems

Some respondents also mentioned that they had a problem with ‘people being drunk or rowdy in public places’ (19 people out of 106) and ‘rubbish or litter lying around’ (18 people out of 108). Respondents that had mentioned “party houses” in their answers were more likely to say there was a problem with these issues in their neighbourhoods.

4.6 Causes of the problems in the neighbourhood

The main reasons identified by respondents for what caused the problems in the neighbourhood were “party houses” and parking problems.

“Property being used for party houses with up to 20 people mostly weekends and long weekends”.

“Stag/Hen parties at Burton Manor, Motorhomes parking right up to entrance, making it dangerous when exiting our property”.

“Cars parked both sides of road by workers and shoppers”.

“Houses being let out to large groups on a commercial basis without appropriate planning permission and lack of regulation”.

“1.Rave/Party houses, 2. Parking of oversize vehicles which obstruct road vision”.

71 respondents commented on the causes of problems in their neighbourhood. The full anonymised comments are in Appendix A

Table 10: Causes of problems in there neighbourhood

Code	Number
Party House	42
Parking	18
Noise	7
Lowering of standards	6
Council	5
Traffic	4
Development	3
Bad neighbours	2
Bonfires	2
Machinery	2
Beach goers	1
Irresponsible neighbours	1
No problem	1
Police	1
Problem	1
Schools	1
Trees	1
Workers	1

4.7 Specific properties relating to the problem

The properties specifically mention by respondents were Burton Road neighbourhood area, Canford Cliffs neighbourhood area and Brownsea View neighbourhood area.

54 respondents commented on whether the problems related to a specific property in the neighbourhood. Table 11 shows the coded comments to the neighbourhood area that the property is located. The full anonymised comments are in Appendix A



Table 11: Problems relating to a specific property in the neighbourhood

Code	Number
Burton Road Neighbourhood Area	16
Canford Cliffs Neighbourhood Area	12
Brownsea View Avenue Neighbourhood Area	11
Elmstead Road Neighbourhood Area	7
Yes	5
Elgin Road Neighbourhood Area	4
Other places	4
No	1
Parked caravans	1

Two of the comments relating to the Burton Road neighbourhood area were unrelated to “party houses” but referred to the on-street parking of camper vans. One comment for the Elmstead Road neighbourhood area related to ‘*on-street parking*’.

4.8 How this problem affects your household

The main reasons identified by respondents for what caused the problems in the neighbourhood were *'levels of noise'*, *'parking problems'* and *'lack of sleep'*.

"I have a young child who is kept awake. especially in summer when we have our window open".

"Inaccessible noise levels from mid-afternoon to 3am at weekends".

"Disturbed at night, very noisy when we get out in the garden".

"Woken up in early hours of weekend mornings as large groups returning home from clubbing. Constant noise from drink fuelled parties".

69 respondents commented on how this problem affects their household. Table 12 shows the coded responses. The full anonymised comments are in Appendix A

Table 12: Problems relating to a specific property in the neighbourhood

Code	Number
Noise	40
Parking	20
Lack of sleep	14
Anti-social behaviour	6
Party House	6
Traffic	6
Litter	4
Stress	4
Property	3
Safety	3
Bad Language	2
Motorists	2
No Problem	2
Bonfire	1
Council	1
Disability	1
Driving	1
Historical problem	1
Lack of Activity presently	1
Loss of Privacy	1
Lowering of Standards	1
Parties	1
Walkers	1
Worried about future	1

4.9 About your home

The Neighbourhood Character Survey asked the respondents questions about their home. The main characteristics of the resident's homes were as follows:

- Nearly all of the respondents (110 out of 113) said that their property was their main residence. 1 person didn't answer.
- Nearly all respondents (110 out of 113) said that they did not let other people use or rent their property. 1 person didn't answer.
- 95% (105 people) had been living in their property for more than 2 years
- 62% (69 people) had two adults aged 18 and over currently living at their address and 29% (32) lived alone at their address.
- 84% (71) said no children aged 17 or under live at their address.
- Respondents were most likely to have three (54%, 59 people) bedrooms in their property (table 13).

Table 13: Number of bedrooms in property

Number of bedrooms	Frequency	Percent
1	1	1%
2	11	10%
3	59	53%
4	31	28%
5 or more	8	7%
Total	111	100%

- 45% (51 people) owned or had available for use: two cars and 39% (44 people) had one car. Only 5 respondents did not have access to a car or van.
- Of the 105 respondents who answered, 89% (93 people) had at least one parking space. 31% (33 people) had four or more parking spaces and 29% (30) had two spaces.

Table 14: Number of car spaces allocated to property

Number of parking spaces	Frequency	Percent
One	18	17%
Two	30	29%
Three	12	11%
Four or more	33	31%
None	12	11%
Total	105	100%

4.10 Other comments

The main comments made by respondents were related to “party houses”, and the “Borough of Poole’s services”.

“This neighbourhood would be perfect for us as it was when we chose it over eight years ago. However since the party house started next door we dread weekends and get away in our motorhome to avoid it. We would now move but know we cannot sell with this”.

“Other people are having a problem with party houses near where they live. People enjoy living in this area and it is relaxing. If the area is going to change then people won’t like living here or coming to visit here”.

“The party house situation causes us stress for many local residents. It happens at weekends when most of us want to enjoy our gardens. Cannot emphasize enough how loud these parties are. Very angry having to pay high rates and yet have to endure this”.

“These issues have been raised with our councillors but little seems to be happening”.

58 respondents gave their other comments to the Neighbourhood Character Survey. Table 15 below shows the coded comments. The full anonymised comments are in Appendix A.

Table 15: Other comments

Code	Number
Party Houses	20
Council	10
Parking	6
Property	6
Traffic	6
Neighbourhood	5
Noise	5
Lowering of Standards	4
Maintenance	4
Location	3
Development	2
Facilities	2
Family	2
Motorists	2
No Problem	2
Privacy	2
Bonfire	1
Character	1
Disability	1
Inherited	1
Litter	1
Safety	1
Stress	1

Appendix A - Comments

Table A: Comments from Question 2. What do you most like about living in your neighbourhood?

Code	Neighbourhood Area	Comment
Facilities	Burton Road,	Convenience of local facilities
Facilities, Location	Elmstead Road	Proximity to shops, beach, pleasant quiet environment
Facilities, Location	Elmstead Road	Proximity to shops and beach
Facilities, Location	Elmstead Road	Access to shops, bus, beach, countryside
Facilities, Location	Burton Road	Dover Road is like a quiet country lane but is within a stones throw of Westbourne and Canford Cliffs for shopping etc. Only a 7 minute walk to Tesco.
Facilities, Location	Burton Road	Proximity to the sea, shopping and the New Forest and Dorset
Facilities, Location	Burton Road	Park like surrounds proximity to beach and Westbourne
Facilities, Location, Quiet	Burton Road	Usually fairly quiet - I am at the back of a very little road noise etc. Double garage, good neighbours. Close to shops but not among them
Facilities, Location, Quiet	Burton Road	Mainly peaceful retirement area - close to the coast and Bournemouth shopping area, in a pleasant country setting.
Location	Canford Cliffs	Woodland, Access to sea/beach
Location	Canford Cliffs	Beautiful environment
Location	Elgin Road	Location
Location	Elgin Road	Proximity to the sea
Location	Elmstead Road	The location to the sea
Location	Elmstead Road	Proximity to the beach
Location	Brownsea View Avenue	Close to the sea
Location	Haven Road	Location
Location	Haven Road	Proximity of sea, trees and peaceful evenings
Location	Burton Road,	Geographical location with natural beauty, protection offered by Branksome Park conservation area
Location	Burton Road,	It is a very pleasant area
Location	Burton Road,	Quiet, peace, beauty of trees
Location	Burton Road,	Convenience of location

Location	Burton Road,	Convenience of the location
Location	Burton Road,	I'm unclear what is meant by neighbourhood. convenient location, beauty of trees, on the edge of the conservation area
Location	Elgin Road	Pleasant surroundings
Location, Facilities	Elgin Road	Ideal position near family and amenities
Location, Facilities	Elgin Road	Ideal location both pleasure and necessities
Location, Facilities	Elgin Road	Proximity of town and beaches, bus route and local shops
Location, Facilities	Elmstead Road	Adjacent to conservation area, near village amenities and tree separation
Location, Facilities	Burton Road,	Conservation area, trees, scenery, quiet (but see Q4b below), good location for facilities.
Location, Facilities	Burton Road,	A very nice area. Shops near
Location, Facilities	Burton Road,	Wooded area close to Westbourne and shops
Location, Facilities	Elmstead Road	Great environment with convenient to all facilities
Location, Facilities	Elmstead Road	Relatively quiet, level walking distance to shops and cliff top
Location, Facilities, Quiet	Brownsea View Avenue	Area, close to stops, green, nice walks, can be quiet except party houses
Location, Neighbourhood	Elgin Road	Near the beach, attractive street scope. All but one of our neighbours are friendly and pleasant
Location, Neighbourhood, Facilities	Brownsea View Avenue	Pleasant residential area within easy reach of Poole harbour and all facilities.
Location, Privacy, Facilities	Burton Road,	Beautiful tree lined streets, privacy but also convenient for local service.
Location, Quiet	Elmstead Road	Pleasant area, reasonably peaceful, close to the park and sea.
Location, Quiet	Brownsea View Avenue	Quiet convenient location with good sea view. Ability to be outside virtually without disturbance

Location, Quiet	Haven Road	The peace, tranquillity and beauty of it all
Location, Quiet, Facilities	Brownsea View Avenue	The locality to the sea, generally quiet nature of the street, close proximity to local shops and good schools
Location, Quiet, Facilities	Brownsea View Avenue	Good location, Quiet street, close to beaches, local shops, bus stop nearby
Location, Safety	Elgin Road	Leafy, Green, Friendly, Safe , Not Glitzy
Low Crime, Location	Elgin Road	Relatively crime free, many public footpaths, Beach handy for grandchildren
Low Crime. Neighbourhood	Elgin Road	Low crime, neighbours
Neighbourhood	Canford Cliffs	The neighbourhood is well established with a mixture of young and middle aged executives.
Neighbourhood	Canford Cliffs	Good neighbours
Neighbourhood	Burton Road,	Nice neighbourhood
Neighbourhood	Burton Road,	The people
Neighbourhood	Burton Road,	Residential area with no industry
Neighbourhood, Facilities	Canford Cliffs	Convenient and central. Helpful like minded neighbours, good neighbourhood
Neighbourhood, Location	Elgin Road	Friendly like minded neighbours (immediate) location. Close to the sea
Neighbourhood, Quiet	Canford Cliffs	We did like the peace and quiet friendly neighbours and a sense of community
Neighbourhood, Quiet, Location	Elmstead Road	Neighbourly, quiet and by the sea
Property	Burton Road,	Property away from road. less road noise
Property, Neighbourhood	Canford Cliffs	The House we live in and the area

Quiet	Canford Cliffs	When we moved here it was a quiet silver setting.
Quiet	Canford Cliffs	Its peace and quiet and Sylvan setting
Quiet	Canford Cliffs	Peaceful
Quiet	Canford Cliffs	Peace and quiet
Quiet	Elgin Road	This was a very quiet area until the neighbour from hell arrived at 34b
Quiet	Elgin Road	Remaining peace and quiet
Quiet	Elgin Road	Peace and quiet
Quiet	Elmstead Road	We "used" to enjoy the tranquillity of the area.
Quiet	Elmstead Road	Peace and space
Quiet	Brownsea View Avenue	Peace and quiet
Quiet	Brownsea View Avenue	Peaceful- very light traffic- space
Quiet	Haven Road	Quiet, well behaved and orderly for most of the time.
Quiet	Burton Road,	Living in a quiet road
Quiet	Burton Road,	Generally a quiet and pleasant street (see below...!)
Quiet	Burton Road,	The peace and quiet of Balcombe Road before the noisy parties at Burton Manor
Quiet	Burton Road,	Very Quiet
Quiet	Burton Road,	Leafiness, peace and quiet
Quiet	Burton Road,	Peace and Quiet
Quiet	Canford Cliffs	Relative quietness- sylvan setting attractive bird song
Quiet, Clean	Elmstead Road	It's peaceful, clean and beautiful
Quiet, Clean	Haven Road	Quiet generally kept clean and tidy
Quiet, Facilities	Elgin Road	Near to the shops, garage and marina, quiet on the whole
Quiet, Facilities	Brownsea View Avenue	Quiet area, proximity to village and beach and both Poole and Bournemouth within easy reach
Quiet, Facilities, Traffic	Elgin Road	Quiet. Not much traffic, close to yacht club, great walks for dogs
Quiet, High Standards	Haven Road	Peaceful and quiet and a high standard in all respects.

Quiet, Location	Elmstead Road	Proximity to sea, peaceful/laid back
Quiet, Location	Elmstead Road	Peaceful and pleasant environment
Quiet, Location	Haven Road	The ambience and position to the sea
Quiet, Location	Burton Road,	Quiet and attractive with trees
Quiet, Location	Elgin Road	Quiet. A dead end road
Quiet, Location, Facilities	Elmstead Road	How quiet it is, how close to the beach it is, the village itself
Quiet, Location, Low Crime, Clean	Brownsea View Avenue	This is a really nice place to live, we love it. Road it quiet, peaceful, no crime, good neighbours, clean and tidy - people look after their houses and take pride in the area - easy access to the coast and Poole Town Centre
Quiet, Location, Neighbourhood	Elgin Road	Quiet streets, green space (parks), public footpaths and nice neighbours
Quiet, Location, Neighbourhood	Elgin Road	Quiet the trees, the green, Blake hill, good neighbours
Quiet, Neighbourhood	Canford Cliffs	Quiet, respectful neighbours
Quiet, Neighbourhood	Canford Cliffs	Quiet street with low housing --- and pleasant --- and surroundings
Quiet, Neighbourhood	Canford Cliffs	Its a very nice, mostly quiet avenue with good neighbours
Quiet, Neighbourhood	Brownsea View Avenue	It is a quiet and friendly neighbourhood
Quiet, Neighbourhood	Brownsea View Avenue	Quiet, residential area apart from the weekends (see below)
Quiet, Neighbourhood	Brownsea View Avenue	Quietness and good neighbours
Quiet, Neighbourhood, Location	Elgin Road	Quiet good neighbours, good walks nearby for my dogs and me
Quiet, Neighbourhood, Location	Burton Road,	Peace and quiet of residential location and proximity to Westbourne shopping area
Quiet, Safety	Brownsea View Avenue	Its a quite road, peaceful and a safe place for the children (when the below isn't happening)

Quiet, Traffic	Canford Cliffs	Low traffic levels, most cars are parked off the road. Most neighbours lead quite conservative lives
Safety, Clean	Burton Road,	A relatively safe place to live, the street is regularly cleared of litter and other debris (leaves etc.)
Traffic, Location	Canford Cliffs	Limited vehicle traffic, Convenient
Views	Haven Road	The view of Poole Harbour from my windows and the lovely sunrises and sunset
Views, Quiet	Haven Road	Views of the harbour, peace and quiet

Appendix A - Comments

Table B: Comments from Question 3. What if anything, don't you like about living in your neighbourhood?

Code	Party House	Comment
Animals	Elgin Road	Foxes
Animals	Elgin Road	Gulls and Pigeons and people who feed them.
Bonfires	Elgin Road	Stench from bonfires. Attempts to burn wet and green materials.
Bus Service	Brownsea View Avenue	Bus services stops too early in the evening and not running on Sundays throughout the year
Bus Service, Maintenance, Party House	Elgin Road	Lack of good bus service, water standing in road at end of drive, party house in Elgin Road
Council, Maintenance	Elmstead Road	Appalling neglect by the local Council regarding street cleaning, road and pavement maintenance and maintenance of trees and amenity areas.
Cyclists	Burton Road,	Cyclists riding on the pavement at speed
Development	Haven Road	Too many new buildings crowding in the neighbourhood when there was one single dwelling now torn down to make room for four
Developments	Canford Cliffs	Planners have allowed over development cramming two houses where there was one, also as a result a substantial loss of trees.
Developments	Canford Cliffs	Building works and speeding cars
Developments	Elmstead Road	Sub division of plots, flats, poor quality developments
Developments, Public Transport	Elgin Road	It has become like a Spanish construction site area. Lack of public transport at weekends and after 5pm.
Facilities	Elgin Road	Very Convenient to services
Facilities	Elmstead Road	Don't like people eateries on pavement. Does not go with the oven.

Lowering of Standards	Elgin Road	The grass verges and fields are mowed often enough weeds are left to grow along pavements
Lowering of Standards, Development	Haven Road	It was as quoted above but this deteriorated in the last few years with excessive building
Lowering of Standards, Parking	Haven Road	Lack of street cleaning, excessive summertime parking block access points and the road from drive
Maintenance	Elgin Road	Council not mowing the green on Blake Dene Road in the summer. Naff architecture creeping in
Maintenance	Elmstead Road	The heavy tree cover and the inability to manage the trees in the garden destroys the enjoyment of the property. It is dangerous not to be able to trim the trees
Maintenance	Haven Road	The high winds from which we suffer and the roof noises the wind ---
Maintenance	Haven Road	Uncontrolled growth of trees, public footpath very dark due to overhanging trees
Motorists	Elgin Road	Speeding motorists
Motorists	Elgin Road	Road racers, Teenagers on skate boards
Motorists	Burton Road,	Burton Road is becoming a traffic race track
Motorists	Burton Road,	Some cars routinely travel at over 60mph down burton road (A 30mph zone) and there is also a tailgating problem
Motorists, Cyclists	Elgin Road	Speeding traffic and cycles on pavement (adults)
No Problem	Elgin Road	Nothing
No Problem	Elmstead Road	Nothing
No Problem	Burton Road,	We like our flat very much and enjoy living in it!
Noise	Canford Cliffs	Noisy neighbours at no 20 Links Road
Noise, Bonfires	Elgin Road	To crowded therefore noisy at weekends, people lighting bonfires in good weather
Noise, Traffic	Canford Cliffs	Noisy cars going to fast
Noise, Traffic	Burton Road,	Garden machinery noise at the weekends, traffic jams in the area
Parking	Canford Cliffs	Cars parked on the pavement

Parking	Elmstead Road	Cars parked in front of house
Parking	Brownsea View Avenue	Parking - both sides of crescent by builders etc. working on properties - dangerous
Parking	Burton Road,	On road parking
Parking, Litter	Burton Road,	Parking in Burton Road, Rubbish and litter near and under parked cars
Parking, Litter	Burton Road,	Camper vans parking in roads. Inadequate street sweeping
Parking, Management	Burton Road,	Poor Management of conservation area and planning. Lack of parking restriction and damages to residents
Parking, Motorists	Elgin Road	Front gardens filled with cars, caravans and boats. Some heavy footed motorists
Parking, Noise, Party House	Burton Road,	Increasing numbers of large commercial vehicles parking in the road overnight (and at weekends). Road becoming a rat run with the majority of cars well over speed limit. Recently increasing noise levels from some properties which seem to be non residential
Party House	Canford Cliffs	Since Feb 2014 there has been a party house two doors away from where I live.
Party House	Canford Cliffs	Party houses leading to noise at night
Party House	Canford Cliffs	The party house opposite to us
Party House	Canford Cliffs	The recent "Party house" threat, very worrying
Party House	Canford Cliffs	The recent arrival of "party houses" in a very unsuitable area
Party House	Canford Cliffs	Noisy speeding cars and noisy "party houses"
Party House	Elmstead Road	The house opposite and next to me being rented out all the time.
Party House	Elmstead Road	Number of houses being let for short term rentals
Party House	Elmstead Road	For the last 3 years a house close by has been let on a short term basis for Stag and Hen parties
Party House	Brownsea View Avenue	A nearby party house, skateboarders on a dangerous road.

Party House	Brownsea View Avenue	The has over the last 18 months or so been one of the houses (now 2 houses!) used as a party house - this includes between 12 and 18 people usually Stag/Hen parties coming to the house each weekend - usually between 6 and 10 cars. They party into the night.
Party House	Brownsea View Avenue	The recent seemingly growing trend for some of our neighbours to let out their properties on a regular basis to large groups of men and women for the main purpose of their parties
Party House	Brownsea View Avenue	The fact next door (no.xx)Has becomes a "party house"
Party House	Brownsea View Avenue	The sudden increase in houses that don't sell being let out as short holiday lets on Stag and Hen parties. A sudden increase in Large buses and strangers
Party House	Brownsea View Avenue	Nearby house rented out for party use
Party House	Brownsea View Avenue	Noise from the party house please do something about it!!! xx Brownsea View Avenue
Party House	82a Haven Road	Noise from inconsiderate people during parts of the holiday season where properties are being let out of the holiday season where properties are being let out
Party House	Burton Manor, 2 Burton Road,	Party (rave) house
Party House	Burton Manor, 2 Burton Road,	Noisy parties at xxxxxx xxxxx, Burton Road
Party House	Burton Manor, 2 Burton Road,	Our noisy neighbours who live at xxxxxx xxxxx
Party House, Anti- social Behaviour	Elgin Road	The behaviour of the people living in at Number xxx xxxxx xxxxx and his visitors
Party House, Council	Elmstead Road	Noisy, disruptive party houses and ineffective local authority
Party House, Council	Burton Road,	Both councillors and council officials turning a "blind eye" to the illegal creation of a party house almost next door! Cost of action should not be the excuse for action!!
Party House, Development	Brownsea View Avenue	Nearby "party houses", noisy, short term lets of a large house on a commercial basis, out of character with residential area. Also excessive new housing development increasing density of housing and creating noise and dirt during the building process.
Party House, Lowering of Standards	Brownsea View Avenue	Party house at xx Brownsea View Avenue and others. Also, long grass on Lilliput park, some people do not pick up dog poo.

Party House, Maintenance, Traffic	Elgin Road	Poor maintenance of our road surface, use of our road as a cut through (speeding), use of one property as a Hen/Stag house
Party House, Motorists	Elgin Road	Noisy Hen and Stag parties in properties opposite at weekends. Boy racers on road outside
Party House, Noise	Elgin Road	Recently a 'party house' started up close by. We often are now subject to foul language and excessive noise early in the evening and late at night.
Party House, Noise	Burton Road,	Noisy neighbours that go on in early hours of this morning.
Party House, Noise, Parking	Burton Road,	Noise issues from an adjacent property being let out for Hen and Stag parties, also parking permits meaning vehicles constantly parked along the road.
Party House, Noise, Parking	Burton Road,	Noise generated as a party house, Street parking either side of driveway makes driving out difficult at best dangerous at worst/
Party House, Parking	Canford Cliffs	Both recent immediate neighbours (xx&xx) have caused a deterioration in the quality of life for us cars are regularly parked partly on footpath
Party House, Parking	Burton Road,	1) Party houses which create havoc 2) Packing of oversize vehicles which cause problems.
Party House, Parking	Burton Road,	Nosie from stag and hen parties at Burton hall especially in summer months. Parking of camper vans
Party House, Parking, Noise	Elgin Road	Stag and hen night parties every weekend 5-6 cars arrive full of noisy young people
Party House, Quiet	Burton Road,	Said peace and quiet disturbed by rave parties at burton manor and street parking of large vehicles litter caused by the former
Party House, Safety, Mail problems	Canford Cliffs	Noise such as late night/early morning parties, visiting guests banging on my window mistaking xx C.C Avenue for no xx. Also numbering does not help delivery of mail mine has been mislaid even cheques P.O not concerned (local)
Party House, Traffic, Noise	Canford Cliffs	Party house - late night party/noise - noisy traffic speeding cars and motorbikes. Use of road by skateboarders - noisy and dangerous
Post	Burton Road,	Too much post of this nature
Property	Elmstead Road	So many properties are empty during the week and even at the weekend
Property, Developments	Haven Road	The recent changes to character by apartment block buildings instead single dwellings
Traffic	Canford Cliffs	Massive - increase in traffic, which is totally at odds with what was a quiet residential road, It is know a real rat run.
Traffic	Canford Cliffs	Increasing traffic - particularly commercial and HGV

Traffic	Elgin Road	Car speeding from Potter Road across Elgin Road in Austin Ave
Traffic	Burton Road,	Increase in congestion, feeling of it all around us. Some worry about air pollution. We are near the big roundabout at county gates
Traffic	Burton Road,	Speeding cars and motorcycles down Burton Road, Branksome Park which is used as a "Rat Run" to avoid frizzell roundabout.
Traffic, Lowering of Standards, Development	Haven Road	Traffic congestion and too many lovely bungalows being demolished to make way for two ugly modern houses. Weeds growing on pavements, litter
Traffic, Motorist	Canford Cliffs	Cars drive too fast up/down road (its a rat run), Litter on streets

Appendix A - Comments

Table C: Comments from Question 3. What if anything, don't you like about living in your neighbourhood?

Code	Party House	Comment
Character, Development, Council	Elgin Road	Character has changed. Can be attributed to poorer planning decisions by officers not taking notice of local opinion
Council, Parking	Burton Road,	Poor planning decisions and controls, Uncontrolled parking of commercial vehicles
Development	Canford Cliffs	As Q3 and property development out off keeping with the area
Development	Elgin Road	Proliferation of new builds replacing lovely houses
Development	Elmstead Road	Too many split plots losing / damaging character. The value as a destination is being devalued
Development	Elmstead Road	Re development
Development	Brownsea View Avenue	A lot of the old houses are being replaced by new smart ones
Development	Brownsea View Avenue	New developments
Development	Haven Road	Maybe knocking down older houses for new!!
Development	Haven Road	Too much building. The demolition of beautiful bungalow with lovely well kept gardens replaced by hideous block of ---- characteristic flats
Development	Haven Road	Excessive redevelopment- where there was one house, there are two or the site is used for multiple dwellings.

Development	Haven Road	Too many so called modern (Mediterranean) style houses being built
Development,	Elgin Road	Too much building in gardens. Large family houses with no gardens. What Scumbag gave permission for four bungalows to be demolished for blocks of flats. Everyone does not want to live in a flat. Of course flats bring in more council tax
Development, Parking	Brownsea View Avenue	Development by builders, subsequent noise and dust and parking inconvenience
Facilities, Parking	Elmstead Road	It has improved in some ways such as more places to eat out, Parking has got worse
Just Moved	Elmstead Road	Don't walk as only recently moved here
Just Moved	Haven Road	Only been here 3 years
Just Moved	Burton Road,	New to Burton Road
Lowering of Standards	Elmstead Road	Q3 aspects are getting worse, not improving
Maintenance	Haven Road	Condition of road surfaces and overhanging trees urgent attention required through out the are
Maintenance	Burton Road,	1 Boundary hedges of apartment blocks left to grow over pavements making it dangerous to the public.
Maintenance, Litter	Elgin Road	Road could be kept in better repair, sometimes needs could be swept more often
Maintenance, Parking, Litter	Elmstead Road	State of the roads and pavements, surprised that there is more litter than there used to be. It is not picked up particularly quickly. Street cleaning is difficult on my road due to car parking. Walls needs to be cleaned
Motorists	Burton Manor, 2 Burton Road,	Endemic speeding and tailgating by some motorists who are a serious danger to pedestrians and to other motorists
Neighbourhood	Elmstead Road	Lack of community spirit because of second homes instead of considering the place as their main home people take less interest in it
Noise, Parking	Elgin Road	We stand having large groups of noisy and sometimes unpleasant people staying next door
Noise, Parking	Burton Road,	Noise issues and parking permits as detailed above
Noise, Parking	Burton Road,	Noise at weekends and cars parked in road
Overcrowding, Parking	Haven Road	Too many people, Too many cars
Parking	Elgin Road	Untaxed cars parked in road

Parking	Burton Road,	More on road parking
Party House	Canford Cliffs	Great disappointment after discovering that no 21 Canford Cliffs avenue was being advertised as a party venue
Party House	Canford Cliffs	Party houses
Party House	Canford Cliffs	Importantly my answer in q3 "Party Houses"
Party House	Canford Cliffs	Mainly the inclusion of the " party house"
Party House	Elgin Road	Hen and Stag parties every weekend create disturbances in the small hours 3-4 am
Party House	Elgin Road	House opposite used for accommodating 15-20 noisy people. Everybody has had a gutful of Xxxxxxx Xxxxxx carrying on !!!
Party House	Elmstead Road	As Q3 large number of people staying for weekends in rented houses
Party House	Brownsea View Avenue	Party house
Party House	Brownsea View Avenue	Every weekend is disturbed by 15-20 partygoers at no.60 (next door)
Party House	Brownsea View Avenue	Party houses more obvious in last year
Party House	Brownsea View Avenue	Party House, xx Brownsea View Avenue
Party House	Haven Road	It is of course the minority that cause the problems
Party House	Burton Road,	Proximity of party house
Party House, Development, Noise	21 Canford Cliffs	Two new houses built within 3m of my boundary with patio up to the boundary. Where parties, music and loud voices happen almost each weekend. Now we have a party house within 100m of all the noise and disturbance in the middle of the night !!
Party House, Development, Parking	Brownsea View Avenue	Party house, too dense re-development caused by construction, noticeable increase of off street parking
Party House, Litter, Noise, Bus	Brownsea View Avenue	Buses, Litter, Stag and Hen parties, strangers, noise

Service		
Party House, Noise	Canford Cliffs	Party house - a lot more car noise, a lot more garden equipment noise and fumes
Party House, Noise	Elgin Road	Houses rented out on Elgin Road. Very noisy for weekend Stag/Hen parties
Party House, Noise	Elgin Road	Rental of local property as a weekend party house, creates noise and bad language late at night at weekends.
Party House, Noise	Elgin Road	The noise and disturbance from the party house
Party House, Noise	Elmstead Road	The house next door and across the road being rented out with different people coming and going and the noise from this
Party House, Noise	Brownsea View Avenue	As above, a once peaceful neighbourhood has been significantly disrupted by noise and commercial activity.
Party House, Noise	Burton Road	Party house noise and parking
Party House, Noise, Anti-Social behaviour	Canford Cliffs	No xx has had a change of use into a party house since when have intolerably from noise and general anti social behaviour. Noise and smoke from no xx means we can often not enjoy are garden
Party House, Noise, Anti-Social behaviour	Burton Road	The party (rave) houses are a blot and are totally undesirable. They create noise and unsociable behaviour
Party House, Noise, Litter , Traffic	Brownsea View Avenue	Party houses. They are noisy, messy, increased litter, more cars (sometimes 20 cars) Just not acceptable in residential areas like this. Why should we all suffer in our street for other people financial gains
Party House, Noise, Parking	Elmstead Road	Noisy, disruptive party houses and significant levels of transparent large group levels
Party House, Noise, Parking	Canford Cliffs	some houses have rowdy parties causing parking problems everywhere and noise especially a summer evening
Party House, Noise, Parking, Traffic	Canford Cliffs	We now have a party house - much more noise, more cars and dangerous driving. Also people using this road as a cut through - driving at speed dangerous with grandchildren when they visit.
Party House, Parking	Brownsea View Avenue	The party house(s) are a real problem and a real concern - there is now a trend for skateboarders to use the streets as a skate park. They come in there cars - usually weekends and summer evenings can be a problem

Party House, Parking	Burton Road,	As above weekend parties at burton manor and street parking of vehicles from out of district
Party House, Parking	Burton Road,	Local party house has started operating, Street parking has got worse, particularly motorhomes
Party House, Parking	Burton Road,	Problems caused by change of use especially party houses (Stag and Hen parties). Also a parley of motorhomes which restrict view on exciting property.
Party House, Parking, Noise	Burton Road,	Motorhomes, noisy parties and parking in our road right up to the border of our gateway - very dangerous
Property	Brownsea View Avenue	See Q3. Use of residential properties for commercial gain
Property	Canford Cliffs	Neighbours have improved the outside of their property - nice immediate neighbours
Property, Bad Neighbours	Canford Cliffs	Family homes such as mine now being overshadowed by large gated properties. Which are not so friendly being often occupied by business owners. Perhaps It is time for me to move on - providing my investment is safe guarded !!
Property, Traffic	Elgin Road	Houses too big for their plot. Much more traffic and gardens being paved over
Quiet, Development	Elgin Road	What used to be a quiet retirement area has changed into a building site and kids play zone. Too much back garden development being allowed
Traffic	Burton Road,	The traffic jams in Lindsey Road and Poole Road are a daily occurrence
Traffic	Burton Road,	Too much traffic
Traffic	Burton Road,	More traffic taking a shout cut by using the road which used to be much quieter
Traffic, Litter	Canford Cliffs	Increased hair, litter, traffic
Traffic, Parking	Burton Road,	Burton Road has become a rat run, parking making it difficult to get in and out
Traffic, Population, Council, Development	Burton Road,	Increase in congestion, population growth and car growth. Council policy of building properties around us. One household to several households

Appendix A - Comments

Table D: Comments from Question 6c. What if anything, don't you like about living in your neighbourhood?

Code	Party House	Comment
Bad neighbours	Elgin Road	A neighbour who because he has lived here for 50 years is entitled to make our lives a misery whenever he feels like it!
Bad neighbours	Haven Road	1) Bad manners from those involved. 2) Lack of effective procedures for residents to use and deal with problems 3) Sometimes in UK complaints are looked upon as trouble makers
council	Burton Road	Council not understanding how difficult/dangerous it is for residents to exit building
Council	Burton Road	In action of councillors and council offices
council, parking	Burton Road	Council rules on parking
Development, Party House	Canford Cliffs	Increased developments, Youth/party culture
Development, Party House	Canford Cliffs	Over development - houses built too near to us, Over development with inadequate on site parking, Youths on way home from nightclubs, Youths returning to party house in street
Irresponsible neighbours, council	Burton Road,	g) lack of commitment and inconsistency by local authority. a+b) Irresponsible neighbours and pedestrians.
Lowering of standards	Elgin Road	New residents not having any respect for new neighbours
Lowering of standards	Elmstead Road	Overall lowering of standards. People get used to the neighbourhood being messy Its what you find acceptable
Lowering of standards	Haven Road	Drunkenness
Lowering of standards	Burton Road,	People walking through Branksome park i.e. Burton Road, Balcombe Road, Dropping litter
No problem	Haven Road	No Problem
noise	Burton Road,	Noise big problem in summer months
Noise, bonfires	Canford Cliffs	People at number 20 links road; use their front garden weekends/evenings plus school holidays. Scream and shout at the top of their voices/bonfires at the front of property

Noise, Party House,	Elgin Road	Large groups renting weekends for a party. Noisy late into evening, use of bad language
Noise, Party House, Machinery	Burton Road,	Using loud garden equipment machinery at weekends, Noisy parties weekly during summer from a house in Burton Road backing onto our property
Parking	Canford Cliffs	Neighbour at no.20 parks vehicles on road/ pavement daily. This makes it very difficult to see when backing out of driveway
Parking	Elmstead Road	Narrow road with parking both sides of the road/difficult to get out of drive-dangerous when another coming have to back up
Parking	Elmstead Road	Cars parked both sides of road by workers and shoppers
Parking	Elmstead Road	to few parking spaces
Parking	Elmstead Road	Inconsiderate daily parking for the shops and offices in Canford Cliffs which obstructs our driveway and our ability to see oncoming traffic close to a junction. There should be marked parking bays and yellow lines to encourage use of car parking nearby.
Parking,	Elgin Road	People parking on the grass verges and in the road
Parking, traffic	Burton Road,	Commercial vehicles have unrestricted parking in non-working hours. Road (Burton Road) is a convenient "bypass" for county gates roundabout, and being long and straight invites speeding, This is not monitored.
Parking, traffic	Burton Road,	Vans and camper vans, tow trucks, cars some parked with £50 permit system - therefore road not cleared, drains blocked, visibility problem exiting property driveway
Parking, development	Brownsea View Avenue	Parking problems caused by building workers on various sites and crescents, using both sides of the road and pavement thus narrowing road to 1 car width.
Party House	Canford Cliffs	It is a problem when no 21is rented out for a stag or hen party
Party House	Canford Cliffs	Property being used for party houses with up to 20 people mostly weekends and long weekends.
Party House	Canford Cliffs	"Party House
Party House	Canford Cliffs	A recent rise in party house holiday rentals
Party House	Elgin Road	Our neighbour got into financial problems and saw letting his house out as a party house as a way of making money
Party House	Elgin Road	1 neighbour renting his unsuitable property for weekend parties

Party House	Elgin Road	xxxxxxx xxxxxx is letting his house to Stag and Hen parties. When we approach him he just puts two fingers up to us. He is charging £1000-£1500 pounds every weekend. Does HMRC know about this
Party House	Elgin Road	Vendors agents renting house out
Party House	Elmstead Road	The house being rented out weekends and weekdays during its summer period
Party House	Elmstead Road	Short term rented properties
Party House	Elmstead Road	Houses being let out to large groups on a commercial basis without appropriate planning permission and lack of regulation
Party House	Elmstead Road	A house close by has been let on a short term basis (as a business) for the last 3 years and frequently it has been let to Stag and Hen parties of more than 15 people with associated problems
Party House	Elmstead Road	Weekends or week holiday lets in advertise as parties
Party House	Brownsea View Avenue	House being let for Hen or Stag parties
Party House	Brownsea View Avenue	As explained previously it's the party houses. Imagine that the house next door to you was empty you live in a nice area and then you have new neighbours move in. There is 16 of them and they have say 8 cars. Then every single weekend they have a party.
Party House	Brownsea View Avenue	The house next door (no.xx) is let out regularly as a "party house" and has 15-20 people staying who spoil our weekends.
Party House	Brownsea View Avenue	Party houses rented out to Stag and Hen and groups
Party House	Brownsea View Avenue	Party house
Party House	Brownsea View Avenue	Homes being used for commercial use and for wrong use in residential, quite, peaceful area
Party House	Brownsea View Avenue	No xx Brownsea View Avenue being used as a party house
Party House	Burton Road,	The problem in the growth of a relatively new business, party houses, in a domestic environment. This is a big and growing business and lucrative. It will grow within this area.
Party House	Burton Road,	Rowdy places

Party House	2 Burton Road	A house run as a business (parties)
Party House	Brownsea View Avenue	Short term lets on a commercial basis of residential properties for stag/hen nights and other large groups of unconnected people.
Party House, Bonfires	Canford Cliffs	Not stopping the use of no xx as a party house business. Not having any ability to stop the frequency of fires at no xx
Party House, council	Elgin Road	The cause of the problem is that the council allows houses in residential areas to be let out for short term parties. This should really require planning permission for change of use similar to conversion of a residential property for business purposes.
Party House, Lowering of standards	Elmstead Road	Occasional parties are acceptable to most people - who would wish to hold themselves from time to time, but it is the scale and regularity of such parties which threatens to transform the character of an area -for worse
Party House, Lowering of standards	Brownsea View Avenue	Again see response to Q3: letting out a residential family home to on average 15 guests, for the sole purpose of partying will inevitably lead to excessive noise and unacceptable behaviour, increase in household waste and parking issues in the road.
Party House, Machinery, noise	Canford Cliffs	Noise from party house at no xx plus late night partying at no xx including bar-b-q fumes. Excessive use of petrol driven hedge trimmers and leaf blowers not properly serviced causing fumes and excessive noise
Party House, Noise	Brownsea View Avenue	Two houses on Brownsea View Ave rented out for party use. Noisy groups of people who have no regard for people living nearby
Party House, parking	Burton Road,	1. Party house 2. On street parking
Party House, parking	Burton Road,	People letting there properties for weekend parties, street parking
Party House, parking	Burton Road,	1.Rave/Party houses 2. Parking of oversize vehicles which obstruct road vision
Party House, parking	Burton Road,	Stag/Hen parties at xxxxxx xxxxx, Motorhomes parking right up to entrance, making it dangerous when exiting our property
Party House, parking	Burton Road,	Adjacent property being let out for Hen/Stag weekends. House can (and frequently does) accommodate over 30 people. Parking permits mean cars parked outside all the times also vans and motorhomes can make crossing roads dangerous.
Party House, parking	Burton Road,	Q6A. "xxxxxx xxxxx" year round letting for uncontrolled hen and stag parties weddings etc. Q6B On street parking from early morning prevents cleaning by the council
Party House,	Burton Road,	a) The use of xxxxxx xxxxx as a party house b)Local owners of motorhomes

parking		and vans being allowed to street park right up to the driveway entrance c) as b
Party House, parking, noise	Canford Cliffs	Our house is let (rumoured to be to students) and ours is used for --- teen party lets. These attract many cars especially when parties are being held and also cause a noise nuisance (especially noticeable on summer evenings when windows are open and many
Police	Haven Road	Inadequate police patrols, none seen in the last 10 years. No traffic police at weekends
Problem	Canford Cliffs	Big problem
Schools	Elgin Road	Younger generation moving to retirement area to get there kids into Lilliput school
traffic	Burton Road,	Speeding motorists who are a danger to themselves as well as to the general public (In particular the elderly population and to young children) endeavouring the cross the road
traffic	Burton Road,	Liverpool Victoria staff from out of area (commuters passes), Camper vans
Trees	Canford Cliffs	Trees Middle Road
Workers, beach goers	Elmstead Road	Persons working in Canford Cliff village and visitors to beach

Table D: Comments from Question 6d. Does the problem relate to a specific property or venue?

Code	Party House	Comment
Burton Road	Burton Road,	Yes - Property up to no xx Burton Road
Other places	Canford Cliffs	Yes xx Links road Poole, Dorset
Canford Cliffs	Canford Cliffs	At the moment it is no xx Canford Cliffs avenue
Canford Cliffs	Canford Cliffs	Yes - No xx C.C Avenue
Canford Cliffs	Canford Cliffs	No xx Canford Cliffs Avenue
2Canford Cliffs	Canford Cliffs	Yes, 21 Canford Cliffs Avenue
Canford Cliffs	Canford Cliffs	Overdevelopment at no xx x+x Canford Cliffs Avenue, party house at no xx Canford Cliffs Avenue

Canford Cliffs,	Canford Cliffs	Party house at no xx, Parties at no xx
Other places, Burton Road	Burton Road,	xx Balcombe Road/ x Burton Road (jointly owned)
Elgin Road	Elgin Road	The problems purely relate to next door xxx Elgin Road home of xxxxx xxxxx.
Brownsea View Avenue	Brownsea View Avenue	Number xx and xx from what we see being in constant wrong use at property.
Brownsea View Avenue	Brownsea View Avenue	There has been one house in our street (xx Brownsea View Avenue) used in this way the last 18 months, Now another house No xx has begun to do the same thing
Burton Road	Burton Road,	a) x Burton Road (Not x Burton Road!) b) x Burton Road
4Elmstead Road	Elmstead Road	xx Elmstead Road
Elmstead Road	Elmstead Road	Yes xx Elmstead Road
Elmstead Road	Elmstead Road	x Elmstead Road
Brownsea View Avenue	Brownsea View Avenue	Yes, number 60 Brownsea View Avenue, although we have recently become aware of antoher property in the road being marketed to a similar clientele
Brownsea View Avenue	Brownsea View Avenue	No.xx (next door)
Brownsea View Avenue	Brownsea View Avenue	xx Brownsea View Avenue and a couple of others in close proximity
Brownsea View Avenue	Brownsea View Avenue	Yes, xx Brownsea View Avenue
Brownsea View Avenue	Brownsea View Avenue	Mainly to xx Brownsea View Avenue
Brownsea View Avenue	Brownsea View Avenue	No xx Brownsea View Avenue
Other places, Burton Road	Burton Road,	Burton Road and Balcombe Road
Brownsea View Avenue	Brownsea View Avenue	Two Houses as above
Burton Road	Burton Road,	Xxxxx xxxxx is a very rowdy place on weekend
Burton Road	Burton Road,	xxxxx xxxxx, Burton Road
Burton Road	Burton Road,	xxxxx xxxxx is currently used for Stag/Hen nights. The parking bay opposite x to xx Burton Road is the parking problem
Burton Road	Burton Road,	Noise often from No x Burton Road

Burton Road	Burton Road,	Yes xxxxx xxxxx, Burton Road
Burton Road	Burton Road,	xxxxx xxxxx
Burton Road	Burton Road,	xxxxx xxxxx x Burton Road, Branksome Park, Poole, xxxx xxx
Burton Road	Burton Road,	Yes xxxxx xxxx
Burton Road	Burton Road,	a) xxxxx xxxxx
Burton Road	Burton Road,	Property in Burton Road
Burton Road	Burton Road,	House opposite, street generally
Canford Cliffs	Elmstead Road	Lilliput, Canford Cliffs and Sandbanks. Damage to the whole area
Canford Cliffs	Elmstead Road	All properties close to CC shops. The council only takes into consideration beach parking and fails to address the problems north or haven road for the shops, village hall and offices. Why can't we have particular restriction across our driveway?
Canford Cliffs	Haven Road	The Canford cliffs and Sandbanks area
Canford Cliffs	Canford Cliffs	A couple of hours in Canford Cliffs avenue behind our home
Elgin Road	Elgin Road	Yes Elgin Road you know the address!
Elgin Road	Elgin Road	One property of Elgin Road.
Elgin Road	Elgin Road	Yes a party house in Elgin Road
Elmstead Road	Elmstead Road	Yes, next door and across the road
Elmstead Road	Elmstead Road	At least two houses in road rented out to large groups
Elmstead Road	Elmstead Road	Yes, It is around the corner from where I live.
Elmstead Road	Elmstead Road	Along west side of road about 30 meters each side of this property

Other places	Burton Road,	Problem relates to local streets and Lindsay Road
No	Elgin Road	No
Parked caravans	Burton Road,	Q6F Parking of oversized caravans etc. result in "blind" driving from our exit.
Yes	Elgin Road	Yes
Yes	Elmstead Road	At the moment yes but that is not the point. With no control the fashion is certain to grow and spread and ultimately destroy the reasons why most move to Poole in the first place.
Yes	Brownsea View Avenue	Yes
Yes	Burton Road,	Yes
Yes	Burton Road,	Yes

Table E: Comments from Question 6e. And how does the problems affect you / your household?

Code	Party House	Comment
Bonfire	Elgin Road	Stench can last all day and sometimes two days. There is some evidence that this may be improving. No bonfire for about 4 weeks but I suspect this will not last long.
Care	Elmstead Road	Extra care required in usage of car
Disability	Burton Road,	Being disabled and registered blind
Historical problem	Elmstead Road	Bournemouth allowed the Hen and Stag market to become a problem historically and now there is a credibility problem as a destination. If this is allowed to continue this will be repeated
Lack of Activity presently	Canford Cliffs	Not very much at the moment largely opposite neighbour xx, Canford Cliffs Ave
Lack of sleep	Burton Road,	Lost of sleep and extreme anger !!1
Lack of sleep	Burton Road,	lack of sleep
Lack of sleep	Burton Road,	Keeps us awake at night past midnight
Lack of sleep	Burton Road,	a) Disturbed sleep. It also spoils the pleasure of sitting on the balcony
Lack of sleep, Noise	Canford Cliffs	Disturbed at night, very noisy when we get out in the garden
Loss of Privacy	Elgin Road	Loss of privacy

Lowering of Standards	Burton Road,	Degeneration and --- of living in Branksome Park (We are planning on moving out)
No Problem	Haven Road	Does not affect our property
No Problem	Haven Road	No Problem
Noise	Canford Cliffs	Noise nuisance and destruction of pavements
Noise	Elgin Road	Have to close windows at night to block out the noise
Noise	Elgin Road	I have a young child who is kept awake. especially in summer when we have our window open
Noise	Elgin Road	Former peace and quiet shattered
Noise	Brownsea View Avenue	Late and early evening noise
Noise	Haven Road	Everything has to be closed up reduce noise internally especially in the evenings making living conditions hot and uncomfortable. (Windows/ doors/ patio doors etc.) sometimes it becomes necessary to move to a quieter part of the flat
Noise	Burton Road,	Late night party noise
Noise	Burton Road,	Noise levels affects the peace of the area
Noise	Burton Road,	Noise until 3-4am
Noise	Burton Road,	Noise during the night
Noise	Burton Road,	Inaccessible noise levels from mid-afternoon to 3am at weekends
Noise , Parking, Lack of sleep	Brownsea View Avenue	Woken up in early hours of weekend mornings as large groups returning home from "clubbing". Constant noise from drink fuelled parties on the outside terrace at number 60. Roads disrupted by parked cars.
Noise ,Litter, Parking	Elmstead Road	Noise, litter, car parking
Noise, Anti-social behaviour	Elgin Road	Disturbances with noise and antisocial behaviour 2-3-4 am
Noise, Anti-social behaviour	Brownsea View Avenue	We no longer sit out at the weekends, invite friends or have our grandchildren to stay as we do not want them to be exposed to the drinking, shouting and swearing.
Noise, Bad Language	Brownsea View Avenue	Disruption to our way of life every weekend. We are reluctant to use our garden and outdoor space due to the noise and Inappropriate topic of conversation coming from the guests next door. This is not often suitable for our daughter to overhear.
Noise, Lack of sleep	Canford Cliffs	Woken at night. Garden becomes unusable due to fumes and noise

Noise, lack of sleep	Elmstead Road	Noisy rowdy drunken behaviour late at night in the garden of the party house wakes us up and keep us awake
Noise, lack of sleep, Anti-social behaviour	Canford Cliffs	Noise, affecting sleep. There have also been reports of unsocial behaviour
Noise, lack of sleep, Anti-social behaviour	Elgin Road	It affects us as we hear excessive noise and bad language in our garden, this is a particularly bad as we have young children. We can not sleep with the windows open in summer. We are often woken at night by loud noise
Noise, lack of sleep, safety issues, Anti-social behaviour	Elgin Road	Feelings of invasion, loud noises, swearing, waking us in early hours with banging of doors, unpleasant behaviour, trespass by adult to regain ball hit twice against our property.
Noise, Lack of sleep, Stress	Canford Cliffs	Disturbed sleep can't leave windows at night, can't use garden at weekends. increased stress due to unpredictable nature of noise and behaviour especially outdoors.
Noise, Lack of sleep. Safety	Brownsea View Avenue	Unable to enjoy a quiet evening on the balcony, Late night noise due to traffic from taxis, door slamming, very loud drunken people, furthermore lots of strangers coming and going, making you feel less secure about the neighbourhood especially as my wife
Noise, Litter, Traffic	Canford Cliffs	When there is a large group at the house there is excessive noise, rubbish and traffic in the street
Noise, motorists	Burton Road,	1. Noise, loss of amenity and loss of privacy 2. Difficulty of safe driving
Noise, Parking	Canford Cliffs	Mostly noise and car parking on the pavement (narrow roads because of the islands) and cars speeding in the road.
Noise, Parking	Canford Cliffs	We can hear them/ cars parked can cause an issue going in and out of our drive
Noise, Parking	Brownsea View Avenue	Noises at weekends - sometimes late into the night more cars parking on the roads
Noise, Party House	Elgin Road	Very noisy stag and hen parties every weekend. We have had enough of this. I have complained for the past 3 years. No one is doing anything
Noise, Party House	Burton Road,	Shouting, yelling, drinking games, shrieking and general disturbance in garden, sometimes 4pm-5.30am. Cannot enjoy garden or balcony, sometimes have to sleep in spare room, cannot have windows open. Noise is often excessive and distressing.
Noise, Party House, Parking	Brownsea View Avenue	Noise in the evening and at night from people using the party house at no xx Brownsea View avenue, and extra cars being parked

Noise, Stress	Elmstead Road	It spoils our quality of life listening to the noise and the stress it causes thinking about the coming weekend and what the noise is going to be like
Noise.	Burton Road,	Noise at the weekend plus extra litter in the case of parking- permits given to large vans, lorries constitute dangerous access to burton road from Barcombe road
Parking	Canford Cliffs	Have to walk on road
Parking	Canford Cliffs	Often difficult to see when reversing out of drive
Parking	Elgin Road	Visitors sometimes have a problem parking, also when the grass verges are mowed they can not if cars are parked on them
Parking	Elmstead Road	I find the double parking very dangerous an accident waiting to happen.
Parking	Elmstead Road	Friends/family find it difficult to park
Parking	Elmstead Road	Difficult to exit onto road with car from this house
Parking	Brownsea View Avenue	Sometimes road completely blocked by huge delivery vehicles plus lots of noise from vehicle traffic
Parking	Burton Road,	Difficulty in access to property, blocked vision line
Parking	Burton Road,	Dangerous trying to exit building
Parking, Council	Elmstead Road	Obstructs our exit and ability to exit our drive safely. It is upsetting to have arguments with people in the street about inconsiderate parking. We feel the council is uninterested in this and only interested in beach parking.
Parking, Motorists, Party House, Noise	Burton Road,	Dangerous (as elderly residents) turning out of the drive into fast traffic. Unpleasant having large vehicles parking (sometimes with their occupants sleeping inside) outside our properties. Noisy parties, music, fireworks, making sleep difficult.
Parties, lack of sleep	Burton Road,	Difficult to sleep after midnight when parties return from night club around 1am. Especially on warm nights when they are in the garden.
Property	Elmstead Road	If there is enough of this problem going on. It is not nice for those trying to sell their house as it may put people off. This could affect me
Stress, Litter, Noise, Parking	Brownsea View Avenue	Noise, parking, litter, upsetting, makes me upset and angry, unsettling stressful !!!
Stress, Property, Noise	Elmstead Road	Interrupted sleep, less of use of garden amenity, Stress regarding possible damages to property and at times people. Devaluation of property. Inability to sell properly
Traffic, Noise, Anti- social	Brownsea View Avenue	Noise when children are being put to bed and being woken in the nights, fear of unknown people in large numbers, traffic, litter and unsuitable

behaviour, Litter, Bad Language		language and visual look, dangerous harmful behaviour
Traffic	Haven Road	Poor driving habits = delays and potential accidents, Blocked drives = delays, Unsociable behaviour affects amenity value
Traffic	Burton Road,	Poor nightlines from the drive (dangerous)
Traffic, Noise	Burton Road,	Excessive car noise (acceleration, breaking and danger to life and limb when crossing the road on foot
Traffic, Property, Parking	Burton Road,	As above- plus would have to have had second thoughts on buying property in the long term parking allowed in Burton Road. Plus rat run to avoid the County Gates roundabout
Walkers, Safety	Canford Cliffs	Walkers and such like banging on windows of my bungalow
Worried about future	Elmstead Road	Our concern is that we could be even more affected at any time in the future by someone starting up such events even closer to us. As it stands it seems there is nothing and nobody is prepared to stop it

Table E: Comments from Question 9. What most attracted you to purchase or rent this property?

Code	Party House	Comment
Character	Canford Cliffs	Its character and setting
Disability	Elgin Road	I was born in Poole, needed bungalow for disability, near my parents
Facilities	Elmstead Road	Access to the shops, beach, bus and countryside
Facilities, Views	Haven Road	Facilities, compactness and spectacular views
Family	Elgin Road	Close to family
Garden, Property	Burton Road,	Very attractive garden and inside suits us well
Gardens	Burton Road,	The garden and flat neighbours
Inheritance	Elmstead Road	My parents in law brought this plot in 1938 to build a retirement home and our family have lived here ever since
Inheritance	Elmstead Road	I inherited it
Location	Burton Road,	Pleasure of living in Branksome Park conservation area and its qualities
Location	Burton Road,	Flat, convenience of Westbourne shopping
Location	Burton Road,	Location peace and quiet needed and access to amenities
Location	Burton Road,	location

Location	Burton Road,	Location
Location	Burton Road,	Convenient location
Location	Elgin Road	Location, close to a yacht club
Location	Elmstead Road	The quiet residential area with close access to the sea
Location	Elmstead Road	Location
Location	Elmstead Road	The convenient location and quiet neighbourhood
Location	Brownsea View Avenue	As explained previously we love the area - its a real credit to Poole a lovely place to live
Location	Brownsea View Avenue	Location - quiet and views
Location	Brownsea View Avenue	Quiet convenient location with good sea view
Location	Brownsea View Avenue	The quiet area !!
Location	Canford Cliffs	My husband and I wanted to live in a quiet residential area
Location	Canford Cliffs	This has been our family home for fifty years. It was brought by my parents who liked the quietness and the woodland --- with the reputation having a large garden
Location	Haven Road	The lovely area in spite of the property costs
Location	Burton Road,	Quiet location. Wife doesn't liked being over looked by other properties
Location	Elgin Road	Nice area
Location	Elmstead Road	Attractive property and area
Location	Elmstead Road	Quayside, climate, reputation, accessibility
Location	Elmstead Road	Location
Location	Elmstead Road	Wished to live in the area
Location	Elmstead Road	The pleasant area
Location	Elmstead Road	Proximity to beach, quiet, spacious house and garden, but no schools or doctors nearby.
Location	Elmstead Road	Character of property

Location	Brownsea View Avenue	It is a comfortable house nicely situated
Location	Brownsea View Avenue	Location
Location	Canford Cliffs	Location and garden
Location	Canford Cliffs	It met our needs
Location	Haven Road	Location
Location	Haven Road	I had the property built in what was considered to be an ideal area to live and raise a family
Location	Haven Road	A nice place to live very pretty
Location ,Quiet,	Burton Road,	Beautiful area, quiet, secluded, peaceful
Location, Character	Elgin Road	Location of character and location
Location, Character	Elmstead Road	Character of proximity, near to beach
Location, Facilities	Elgin Road	Convenient location, close to family near beach, near town+ facilities, lovely forever home
Location, Facilities	Elgin Road	The area - the access to the beach/harbour/Purbecks
Location, Facilities	Burton Road	Pleasant surroundings and convenience to public transport and shopping facilities
Location, Facilities	Elgin Road	Location and amenities
Location, Family	Elgin Road	Location and proximity to family
Location, Garden, Property	Burton Road,	Location, quality of accommodation and beautiful garden
Location, Price	Elgin Road	Area and price
Location, Property	Burton Road,	Size of flat, double garage, suitable place to live in area
Location, Property	Elgin Road	We like the area and we like the house
Location, Quiet, Neighbourhood	Burton Road,	Location, lovely garden, fantastic area, quiet and peaceful
Location, Quiet,	Elmstead Road	Convenient location, close to shops, nice location close to the beach, parks,

Neighbourhood, Facilities		pleasant walks
Location, Quiet, Views	Elgin Road	Attractive architecture, nice road slightly off beaten track, lovely view, woods behind
Mortgage	Burton Road,	Having to pay a substantial mortgage due to zero business support from banks
Motorists	Burton Road,	At the time motorists adhered to the highway code on the whole
Neighbourhood, Clean, Facilities	Brownsea View Avenue	I have lived here since 1990 see answers to question 2 good schools in the area, safe and clean neighbourhood
Neighbourhood, Property	Elmstead Road	Neighbourhood and type of properties
Neighbourhood, Property	Canford Cliffs	Like the neighbourhood and house and garden
Property	Elgin Road	We designed and built our chalet bungalow
Property	Canford Cliffs	Area bungalow which needed personal upgrading and suitable long term replacement, Now runner though above complaint
Property	Burton Road,	Flat way out.
Property	Burton Road,	Modern Property in what was a peaceful setting
Property	Burton Road,	Nice Block
Property	Elgin Road	Exchange of our old flat was possible when buying the house
Property	Brownsea View Avenue	Lovely house and garden
Property	Haven Road	The size position
Property, Garden	Burton Road,	Dignified look, large garden
Property, Location	Burton Road,	A fine well build property in an acre plot of part woodland and in a conservation area.
Property, Location	Haven Road	Small bungalow and quite area. Have downsized
Property, Neighbourhood	Burton Road,	Good size, good neighbours
Property, Neighbourhood	Brownsea View Avenue	Quiet neighbourhood, Right sized home/garden
Property, Price	Elgin Road	Size and price
Property, Price	Haven Road	What I could afford in a new property
Property, Quiet	Canford Cliffs	A family house with a good size garden in a quiet --- setting
Quiet	Burton Road,	The peaceful nature of Branksome Park
Quiet	Burton Road,	The quiet nature of the street
Quiet	Burton Road,	Peace and tranquillity and quality.

Quiet	Canford Cliffs	Space of land, Quiet road - no longer!
Quiet	Canford Cliffs	Quiet Road
Quiet	Canford Cliffs	A quiet road with not many houses
Quiet	Canford Cliffs	We loved the peaceful road, with its different character --- with its middle " islands of trees and shrubs"
Quiet	Burton Road,	Peace and quiet
Quiet	Canford Cliffs	Peace and quiet and trees
Quiet	Burton Road,	Peace and tranquillity
Quiet, Facilities	Elmstead Road	The area used to be peaceful and well kept and relaxing place to live
Quiet, Location, Facilities	Brownsea View Avenue	Quiet nature of the road, beautiful sea views, close proximity to shops and good schools
Quiet, Neighbourhood	Burton Road,	Pleasant and quiet neighbourhood
Quiet, Neighbourhood	Elgin Road	It was a very quiet residential area until Hearne started his antics !!
Quiet, Neighbourhood	Elgin Road	The nice neighbourhood - quiet streets
Quiet, Neighbourhood	Brownsea View Avenue	It was in a quiet residential area with very few second homes (so many permanent residents)
Quiet, Neighbourhood, Property	Elgin Road	Accommodation and quiet neighbourhood
Quiet, Privacy	Burton Road,	Quiet private road
Quiet, Property	Elgin Road	In 1956 this road was very peaceful, with very little traffic, houses were well spaced and all had good sized gardens
Quiet, Traffic	Canford Cliffs	As Q3 very quiet hardly any traffic.
Quiet,neighbourhood	Elgin Road	Quiet neighbourhood
Quiet. Neighbourhood, Facilities	Canford Cliffs	A quiet road with good access to both Poole and Bournemouth, conservative respectful neighbours
Safety	Burton Road,	Secure entry to hat and very quiet
Safety, Quiet, Neighbourhood	Canford Cliffs	Safe, peaceful, quality neighbourhood
Situation	Haven Road	Situation
Situation	Brownsea View Avenue	Situation
Situation, Property	Burton Road,	Situation, living space appealed

Suitable	Elmstead Road	Suitability
Traffic, Safe	Brownsea View Avenue	Cevite Road, no traffic small use of cars and safe are to live
Views	Elgin Road	The sea view, soon to disappear without recourse
Views	Haven Road	Harbour views
Views, Neighbourhood, quiet	Brownsea View Avenue	A quiet residential neighbourhood with a good view of the harbour.

Table F: Other comments from the Neighbourhood Character Survey

Code	Party House	Comment
Bonfire	Haven Road	Right through the year there is one gardener who burns a bonfire one day each week. "not nice if I have left windows open" The rest of the time it's fine
Council	Burton Road	These issues have been raised with our councillors but little seems to be happening
Council	Canford Cliffs	Email correspondence sent in August 2013 Ref: No xx Links Road and tree cutting very poorly dealt with by council
Council	Elmstead Road	There have been no disturbances since April when local residents met with Robert Syms our MP and the situation received a lot of media attention. However we are very dissatisfied that Poole Council has allowed this to happen
Council , Party House	Brownsea View Avenue	Poole Council should recognise that party houses represent a 'material change of use' and take appropriate enforcement action.
Development	Haven Road	The subdivision of plots into 2 or 3 is carrying a strain on local infrastructure. Developers make money and walk away from the problems they have caused.
Facilities	Elmstead Road	Canford Cliffs village could do with all of the shop units being occupied
Family	Burton Road	Recently widowed
Family, Facilities, Location	Elmstead Road	This is a family home to be lived in by the next generation in due course. I have lived here for 50 years and Canford Cliffs has died from being a vibrant community to nearly a ghost town. Families, less shops, small hotels, schools have all.
Inherited	Elmstead Road	This is my father's house. I visited often and inherited it last year. I intend to sell it.
Location	Burton Road	Branksome park is a vulnerable asset to Poole and it would be a disaster if

		it becomes commercialised. If this is your intention then we prefer hotels to party houses.
Location, Party House	Brownsea View Avenue	A big concern of wrong use of homes and the local area
Lowering of Standards	Elgin Road	Please mow the green on Blake Dene Rd. It allows people to use it fully, stops it looking an abandoned wasteland, lets dog owners see where there mess it!
Lowering of Standards	Elmstead Road	If quality areas are damaged then the investment will dry up, money of visitors will be turned away.
Lowering of Standards, Council	Burton Road	The area has degenerated to the extent that I am planning to move, I believe the local authority are unethical and impotent
Lowering of Standards, Traffic	Elgin Road	Deterioration in road surfaces very noticeable. Tree roots rising through pavements.
Maintenece	Brownsea View Avenue	Some of the existing trees have large branches which overhang the crescent in Winter especially this makes the road very dark and slippery
Maintenece, Council	Haven Road	Trees are out of control. People should be allowed to trim without permission of the council. The policy is too rigid we do not want to get rid of trees but this area is becoming a forest and should be allowed though the trees
Motorists, Party House	Elgin Road	People driving too fast, party house that virtually backs onto our garden property. (Elgin Road)
Neighbourhood	Burton Road	With the help of the residents association we will convince the council to act or run independent candidates at the next election.
Neighbourhood, Party House, Property	Elgin Road	This neighbourhood would be perfect for us as it is was when we chose it over eight years ago. However since the party house started next door we dread weekends and get away in our motorhome to avoid it. We would now move but know we cannot sell with this
No Problem	Brownsea View Avenue	I am happy with things as they are
No Problem	Burton Road	There is no where I would rather live.
Noise	Canford Cliffs	Noisy low flying aircraft and helicopters, aeroplane (to channel islands) particularly noticeable at 5.30ak every morning
Noise	Elmstead Road	We have noticed increased noise levels close to our property with out walking especially in our gardens with loud music and noise at late hours
Noise, Neighbourhood, Party House	Brownsea View Avenue	Party houses are not appropriate in residential areas and should be subject to planning/ environmental restrictions so that other permanent residents are not subjected to noise just so that the owners of the party house can make a lot of profit for short t

Noise, Safety	Burton Road	This is a safe property with fire risk assessment and current has certificates. I live on the premises and make sure there is no excessive noise. Some elderly residents have stated my property is noisy. This is not true. It was the students at no xx
Noise, Traffic	Burton Road	Apart from the traffic jams, loud garden machinery being used early morning every day, the loud party noise at the back of our property, we like where we live
Parking	Burton Road	The difficulty getting out of the drive especially when caravans and large vans park near or over the line. especially with the building
Parking	Elmstead Road	Please look into road parking people leave cars and go to Westbourne to work
Parking,	Burton Road	Q14 has communal parking for up to 8 cars
Parking, Litter	Burton Road	The serious problem is caused by the parking system in operation by Poole Council- long term parking along Burton Road - tow truck with cars loaded vans, camper vans and long term parking - build up of dirt and rubbish because road and drains cannot clean
Parking, Maintenance	Elmstead Road	A little worried about a scott pine in garden that overhangs road. Cannot find information about damage caused if very large branches fall on parked cars in street, who's responsibility is this.
Parking, Maintenance	Elmstead Road	There are two reasons that spoil our enjoyment of our home in Poole (22yrs+). 1 parking- inconsiderate parking which is inadequately controlled by the council. 2 Trees - over restrictive control regarding managing the trees in our garden leading to possible.
Party House, Council	Elgin Road	xxxxx and xxxxx xxxxxxxx have started an action group against these party houses but the Council is doing nothing !!! . Some of the party houses are sleeping 15-20 people this is not acceptable!!!!
Party House	Brownsea View Avenue	I cannot understand why the use of a family home for renting out for party houses is not considered to be a change of use. The people who do this and the agents who act for them. We not remotely concerned about the problems caused of the way they have di
Party House	Brownsea View Avenue	The use of residential property for commercial use of the nature we are experiencing should be stopped
Party House	Canford Cliffs	Please sort out party houses which are ruining residents lives
Party House	Canford Cliffs	Have lived here happily for over 35 years, I hope we are not going to have any more party houses in this completely unsuitable lovely road
Party House	Elgin Road	These Parties need to be stopped. There are often 6-8 people arrive on a Friday evenings to stay the night

Party House	Haven Road	Let us as a group instigate the necessary controls for considerate without spoiling the fun. It is lovely to see holidaymakers arriving, for example to park locally and most are well behaved families
Party House	Elmstead Road	The lack of control and regulations being applied to properties being let out to large groups means local residents amenity and basic human rights to respect for his private and family life and home in accordance with article 8 of the European Convention
Party House, Character, Neighbourhood	Elmstead Road	Other people are having a problem with party houses near where they live. People enjoy living in this area and it is relaxing. If the area is going to change then people won't like living here or coming to visit here
Party House, Council	Brownsea View Avenue	We enclose a statement made to a member of the council staff
Party House, Council	Canford Cliffs	There is growing anger with respect to the lack of action being taken with regards to the party houses. It is clearly evident it is a commercial activity, profit driven. The council must take action now. It seems this survey is yet another aimed at avoid
Party House, Council	Brownsea View Avenue	The council should forbid properties to be rented to large groups.
Party House, Neighbourhood	Canford Cliffs	Canford Cliffs Ave is a lively quiet residential street. We have people renting on a yearly basis next door to us and one house is currently on the market for over a million. What if the owners decided to advertise these properties as party venues.... it
Party House, Property	Canford Cliffs	Whilst party houses currently are not a major problem for us the increase in houses being used for this purpose suggest it could be in the future and need to curtailed. Residents should be able to enjoy their homes and gardens in peace and quiet
Privacy	Burton Road	Q14 We Have a private garden
Privacy	Elgin Road	I doubt if many people will reply or answer this honestly, Most regard it as a bureaucratic invasion of their privacy
Property	Burton Road	This property is a small block of eight apartments and each owner has a double garage
Property	Canford Cliffs	I hope eventually to sell my property with years of improvement to help with either self contained help flat or nursing home.
Property	Elgin Road	Over the years properties have been redeveloped but council tax valuation have not been reviewed leading to unjust levels of taxation. Will third survey lead to any improvements
Stress, Party	Burton Road	The party house situation causes us stress for many local residents. It

House, Property		happens at weekends when most of us want to enjoy our gardens. Cannot emphasize enough how loud these parties are. Very angry having to pay high rates and yet have to endure this. It
Traffic	Burton Road	There is a very dangerous problem at the junction of Burton Road and Lindsay Road. This is caused by traffic turning right both into and out of Burton Road. Suggested solutions - 1. Ban all right turns only a sign required, 2. Put speed bumps in both Burt
Traffic, Development	Burton Road	1. Air Pollution we are close to heavy traffic. It worry's me that the air may not be clear. I have had no success in raising this with the council. 2. Real concern about the character of the area because of flats being built rather than single family dwellings.
Traffic, Disability	Burton Road	Difficulty making it into Westbourne even with blue badge.
Traffic, Motorists	Burton Road	The Dorset Police commissioner, police and local Council have all been notified separately about the speeding problem down this road however nothing has been done to minimise the risk to the general public. A serious incident will offer eventually

