

Frequently Asked Questions



What's happening?

At the moment landlords can only advertise properties on a weekly cycle that starts at 4pm on Wednesday to midnight the following Monday.

From 2nd January 2018 landlords will be able to advertise properties any day of the week.

This means that the first day a property is available to bid on will not always be a Wednesday as it is now but could be any day Monday to Friday. All properties will be available to bid on for a minimum of 5 days – the same as now.

The table below shows when a property will be available to bid for and when bidding closes.

Day property available to bid on	Day property advert will close at 11:59pm	Number of days advertised
Monday	Sunday	7
Tuesday	Sunday	6
Wednesday	Monday	6
Thursday	Tuesday	6
Friday	Wednesday	6

Will I have to check the website every day?

No; every property that is advertised in any week will be on the website on Friday, Saturday & Sunday. If you are only able to check the available properties once a week we recommend you do this on the weekend.

Why is this changing?

Landlords often get told of a property that is going to become empty after the current weekly adverts have gone out. This means they have to wait another week to be able to advertise the upcoming vacancy. By changing to daily advertising the landlord can advertise the vacancy as soon as they know it will be becoming empty.

Will this mean more properties become available?

No; the same number of properties will be advertised. This just means that they may be advertised sooner and could be advertised on any day of the week.

What will happen to my 6 bids that I am able to make each week?

You will only be able to have up to 6 'live' bids at any one time. Once this limit is reached you will not be able to make any more bids until either:

- A 'live' bid is removed from another property or
- Bidding closes on a property you have a 'live' bid on

How can I bid?

You will be able to bid through the website at www.dorsethomechoice.org or via text message. If you are unable to bid yourself you can ask a friend; family member or support worker to help you or you can contact your local council for advice.